



## **Cancellation policy for deposit / fees paid**

If you have to cancel your place on a course after paying the deposit or fees, please email [contact.nonstuff@gmail.com](mailto:contact.nonstuff@gmail.com) as soon as possible.

In the case of cancellation before the start of a course, all fees paid can be credited towards a future course, or can be credited towards another person's course fees, as nominated by you. If you prefer a refund, the following applies:

### **Short Intro courses**

- Cancelling your place more than 2 weeks before the course = refund of 80% of fees paid
- Cancelling less than 2 weeks before the course = no refund, but credit for the total paid towards a future course.

### **Longer courses (PDC or 1 week+ courses)**

- Cancelling with more than 2 weeks' notice = non-return of £50 deposit, or credit for a future course
- Cancelling with less than 2 weeks' notice = refund of 80% of course fees paid, 20% carried forward
- Cancelling with less than 7 days' notice = no refund, but full credit for the total paid.

### **Please note:**

If for any reason a course is cancelled by NonStuff, 100% refund of money paid will be made, or you can choose to receive credit to be used towards a future course.

### **Note on deposits and fees:**

Short courses: you will normally be asked to pay the full course fee to secure your place. For longer courses, you may choose to pay a deposit or the full fee to confirm your place; however, if you pay a deposit, the outstanding fees will be required at least 2 weeks before the course start date.